

## Appendix

### A. Survey

#### Patient Demographics

1. To the best of your ability, please describe the general demographics of the patient population at your clinic (select all that apply):
  - a. White
  - b. Immigrant
  - c. Multicultural/Multilingual
  - d. Non English-speaking
  - e. Homeless
  - f. Low-income
  - g. Underinsured or uninsured
  - h. Youth (0-17)
  - i. Adult (18+)
  - j. Elderly (65+)
  - k. Other: \_\_\_\_\_

#### Student's Involvement

2. Does your clinic train student volunteers?
  - a. Yes
  - b. No

If you answered yes to question #2, please complete the following three questions. If you answered no, please move on to question #6.

3. What topics do you train student volunteers in? (select all that apply)
  - a. Our clinic does not have formal training
  - b. General introduction to system
  - c. Health literacy
  - d. Motivational interviewing
  - e. De-escalation techniques
  - f. Trauma-informed care
  - g. Cultural competency/cultural humility
  - h. Other:
4. What types of practices do you employ to train student volunteers at your clinic? (select all that apply)
  - a. Online modules
  - b. Live presentations
  - c. Interactive demonstrations/roleplay
  - d. Case studies
  - e. End-of-training quizzes
  - f. Other: \_\_\_\_\_

5. Who trains new student volunteers?
  - a. Physicians/Residents
  - b. M3s/M4s
  - c. Other: \_\_\_\_\_
  
6. How do you ensure that students and volunteers practice cultural competency at the clinic?
  
7. How do you ensure that equity is at the core of your clinic's practices?

### Community Partnerships

8. Does your clinic have partnerships with local community organizations? If yes, answer question #8b.
  - a. Yes
  - b. No  

8b. How do they help you provide the services you offer to patients?
  
9. Has your clinic conducted any quality improvement/quality assurance projects? If yes, answer question #9b.
  - a. Yes
  - b. No

9b. What is the nature of these projects?